

# Quality Policy Statement

The scope of the system covers the:

- Supply of Plant and Associated Equipment with and Without Operators
- Plant Operations Service (POS)
- Supply of Training & Assessment & Consultancy Services

It is the policy of TXM Plant Limited to provide a high-quality service to ensure customer satisfaction and to meet any applicable legal requirements and codes of practice etc. including BS EN ISO 9001:2015 and all relevant Occupational Health, Safety, Environmental and railway standards and legislation.

We seek to continually improve the effectiveness of our Quality Management System which is reviewed during our Management Review Meetings when we improve our existing quality objectives and establish new objectives wherever our system may benefit from doing so. The ongoing suitability of this Quality Policy is reviewed during the Quality Management Review Meetings.

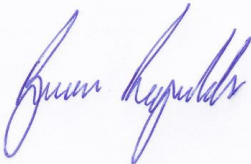
We utilise a process of continual improvement of its processes and products:

Staff are encouraged to review their working practices and suggest methods for improvement where appropriate. In addition, all relevant processes are reviewed, and improvements determined where practical.

Product performance is reviewed via data collected from Rail Plant Performance System (RPPS) Operator returns, training returns and Customer feedback. We continually seek to add value to the services we offer, whilst ensuring they remain current, competitive and relevant.

Every member of staff must be familiar with and carry out the procedures which are applicable to their area of work within the company.

This Quality Policy is issued and explained to all employees upon commencement of work with the company and a copy is prominently displayed in all depots and company intranet.



**Brian Reynolds**  
**Chief Executive Officer**



Review due by 31<sup>st</sup> January 2022

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