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COLLABORATIVE WORKING POLICY STATEMENT

TXM Plant Ltd is committed to partnering and collaborating with both its customers and supply chain; and working to the principles set out in the BS 11000 framework specifications and for the transition to ISO 44001 when TXM Plant adopts the standard in 2019. All partnerships and collaborations, both internal and external relationships, will be based on joint objectives and targets, joint leadership, value drivers and mutual trust. The relationships will work towards achieving strategic aims.

Leadership

Senior managers ensure unity of purpose and direction of the business by creating the culture of partnering and collaborating where defined in the business. They establish and review the policy and objectives of the business, at least annually, and communicate the policy to all staff and also make it available to interested parties and stakeholders on request.

Customer Focus

The business is dependent on its customers and therefore current and future customer needs and requirements are communicated, understood, and fulfilled and, where appropriate, partnering and collaborating are used.

People

People are the cornerstone of the business. Through training and communication, people are developed to ensure their competence and abilities are used to meet the business objectives and the partnering and collaborating needs of the customer.

Processes

The business resources and activities are managed through defined processes that add value. A system approach is adopted to ensure that interrelated processes are identified, understood and managed to achieve effectiveness and efficiency.

Suppliers

The business creates and maintains relationships with its suppliers which build on mutual dependence and the need of each to create value.

Continual Improvement

Continual Improvement is necessary for the success of the business. Through people and systems, performance is measured and analysed and this analysis is used to drive continual improvement of the management system to improve its effectiveness.



Gareth Richardson
Managing Director



Rob Killen
Business Development Director
Senior Executive Responsible

